

1. Students must be registered for courses and cannot be suspended or dismissed.
2. a. Students in baccalaureate degree programs remain eligible for financial aid up to a maximum of 180 attempted semester credits or until they have earned a B.S. degree.
b. Students in associate degree programs remain eligible for financial aid up to a maximum of 135 attempted semester credits or until they have earned an A.S./A.A.S. degree.
3. Students must successfully pass two-thirds of the credits they attempt as measured at the end of each review period.
4. Students must have a cumulative GPA of at least 2.00 at the end of the second academic year (four terms) of study.
5. Suspended students who have been readmitted under the terms of the academic contract shall not be considered to be making satisfactory academic progress and will NOT be eligible to receive state or federal financial aid.

Students who do not meet these requirements because of extenuating circumstances may submit a petition appealing the decision to the Office of Student Financial Aid, 170 Owen Hall. A more complete policy statement on the "Standards of Progress for Financial Aid Eligibility" may be obtained from the Office of Student Financial Aid.

Direct Deposit for Financial Aid Refund Checks

Financial aid refund checks can be directly deposited into a specified bank checking or savings account. To apply for this service, download and complete the "Direct Deposit Authorization for Student Account Refunds" form located online at www.umcrookston.edu/people/finaid/Forms/Non-year%20Based/DirectDepositAuth.pdf.

Completed forms should be returned to the Business Affairs Office at 121 Selvig Hall. After financial aid is applied to the student's account, they must stop by the Business Affairs Office and request the refund to be directly deposited. It should be in the student's account 48 hours after the request.

For more information, contact the Office of Student Financial Aid, University of Minnesota, Crookston, 170 Owen Hall, 2900 University Avenue, Crookston, MN 56716 (800-UMC-MINN or 218-281-8561 or 8562).



Student Affairs

The offices and departments that make up Student Affairs at UMC emphasize the uniqueness and worth of each individual and advocate services and methods that help each person develop or realize his or her full potential. The activities are based on beliefs that the campus environment should promote academic freedom and individual responsibility, that participation with a diversity of persons and experiences enriches the development of students, that all aspects of students' participation in the University community should further their learning and development, and that all staff who have contact with students have an educational role.

Student Affairs contributes toward students' educational development by providing programs and services that

- promote students' increased self-understanding and personal development;
- improve students' understanding of their role and responsibilities to others, to society, and to themselves;
- assist students to overcome barriers that may prevent them from completing their education;
- integrate students' classroom and non-classroom living and learning experiences within the University community;
- promote student understanding of, and appreciation for, a variety of human differences; and
- promote student understanding of the appropriate balance between the needs of students and the needs of the broader University community.

Student Affairs

- represents students' interests and needs to the administration and other relevant University policy-making bodies;
- provides efficient administrative services and consumer information services needed for student admission, orientation, registration, and financial assistance;
- provides a variety of on-campus living and dining options to facilitate student attendance at the University;
- provides health care and wellness education and promotes healthful living for students;
- provides services and programs for students with special needs;
- provides counseling for students with intellectual, emotional, interpersonal, moral, social, and vocational development concerns;
- provides for the social, athletic, and recreational needs of students;
- provides security services to maintain a safe and secure living and learning environment;
- provides educationally relevant non-classroom developmental, service, and leadership opportunities;
- assists students and student organizations to interact more effectively with the University community;
- provides a diversity of social opportunities and cultural experiences for all student groups;

- assists students in clarifying career goals and objectives, exploring options for further study, and securing employment; and
- serves as a creative, collaborative advocate for an optimal learning environment for all.

Academic Assistance Center/ Student Support Services

UMC has two programs to help students achieve and maintain good grades—the Academic Assistance Center (AAC) and Student Support Services (SSS). Both programs are located in Owen Hall 270 and are offered to students at no charge.

The Academic Assistance Center is open to all UMC students and offers the following services:

- peer tutoring;
- group tutoring;
- study groups;
- supplemental instruction.

Student Support Services is a federally funded program which offers eligible students all of the services listed above plus the following:

- scholarship and grant aid;
- goal setting;
- social/cultural events;
- career exploration;
- graduate/professional school preparation;
- workshops;
- leadership development;
- personalized assistance from program advisors.

To get an AAC tutor or to find out how to qualify for the many benefits of SSS, call 218-281-8552 or 8553, or visit www.crk.umn.edu/people/services/academasst/index.htm or www.crk.umn.edu/people/services/sss/index.htm.

Center for Adult Learning

UMC's Center for Adult Learning (CAL) provides high quality educational services for nontraditional or continuing students, community organizations, and the workforce. This arm of the University specializes in educational products and systems that serve public needs and geographic areas, and emphasize lifelong learning.

The Crookston campus has the University of Minnesota's first online bachelor's degree. UMC's bachelor of applied health (BAH) degree provides a convenient and flexible alternative for working adults and part-time students who have relevant work experience and are interested in completing a four-year degree. In addition to this online degree, CAL develops and delivers online courseware and training to meet the needs of adult learners and an expanding workforce.

Online courses provide opportunities to complete courses without attending classes on campus. They offer interactivity with the instructor and other students, convenience of location and time of day, and independent learning for motivated students. Online courses may be applied to UMC degrees or transferred to other institutions. The flexibility of online courses allows professionals working rotating shifts to pursue an advanced degree.

The University of Minnesota, Crookston offers diverse adult learning activities to serve the needs of individuals, groups, organizations, and communities of northwest Minnesota and beyond through courses, conferences and other education program offerings. Outreach services provided by the CAL are targeted to meet the needs of working professionals, organizations, businesses, industries, young adults, homemakers, and senior citizens.

Extended-campus courses are available through partnerships with technical colleges and industry. Partnerships and locations include Marvin Windows & Doors in Warroad, MN, Polaris Industries in Roseau, MN, and technical colleges in the Twin Cities and greater Minnesota. These courses lead to the bachelor of manufacturing management degree and manufacturing management certificate.

CAL supports certificate programs that may be applied to future degrees. Certificates include:

- **Manufacturing Management Certificate** (credit) for manufacturing and production employees seeking to advance to management and supervisory positions within the industry.
- **Hotel, Restaurant, and Institutional Management Certificate** (credit or noncredit) for employees, supervisors, and managers who would like to advance within the industry. Individuals can elect to complete one focused course to enhance their job skills or complete the full certificate program.

For more information, contact the Center for Adult Learning at 218-281-8681 or see www.umcrookston.edu/cal.

Cooperative Campus Ministry

UMC offers a unique opportunity to its students in the form of an ecumenical campus ministry which welcomes people of all faiths. It affirms beliefs and values while focusing on faith—faith in God and faith in oneself and one's future. Cooperative Campus Ministry provides opportunities for spiritual growth, fellowship, and community service. Everyone is invited to strengthen relationships and broaden their horizons.

Cooperative Campus Ministry is located in the Student Center and meets every Tuesday night. The ministry and its coordinator are governed by a board of representatives from contributing denominations.

Counseling and Career Services

Counseling and Career Services (C&CS) offers counseling, career services, alcohol and other drugs awareness programs (AODAP), disability, and global services to all students and the University community.

Counseling Services—UMC Offers professional counseling services for students with personal, social, mental, educational, and career development concerns. Consulting, outreach, and evaluation and research programs are also available.

Services include:

- individual counseling
- group counseling
- advocacy for student needs

- crisis intervention
- programs, seminars, and workshops
- evaluation and referral resources

Counseling complements the academic life of students by helping them gain personal insights and more clearly defined plans for the future.

Career Services—UMC Career Services helps students develop, evaluate, and implement career plans. It provides career development and placement services to all University community members. Specialized services include:

- full-time and part-time employment listings
- internship seminar class
- career and job fairs
- temporary and seasonal job listings
- résumé books
- job-search strategy workshops and meetings
- interview practice sessions
- job fair information
- GED testing
- ACT residual testing
- career interest, skills, and personality inventories
- career and occupational exploration workshops
- individual and group counseling for career planning
- follow-up studies of previous graduates
- international job-market information
- computer assisted career planning programs (Discover)
- eRecruiting Network and student Web sites

Career Services resources and information are provided to help students and alumni find career related employment.

Counseling and Career Services hours are Monday-Friday, 8:00 a.m. to 5:30 p.m. For more information, stop by the Student Center or call 218-281-8586 or 218-281-8585 for an appointment. UMC's Counseling and Career Services Web site can be found at www.crk.umn.edu/people/services/CAREER/Index.htm.

Alcohol and Other Drug Awareness Program (AODAP)—This program provides UMC students with education and prevention programs that promote learning and development. The programs are intrusive, coherent, based on theories and knowledge of learning and human development, and are responsive to special needs of individuals. AODAP services include:

- individual counseling
- group counseling
- crisis intervention
- education and prevention classes, programs, seminars, and workshops
- referral sources
- alcohol and drug evaluations

For more information, contact the office of AODAP, University of Minnesota Crookston, Student Center, Crookston, MN 56716, or call 218-281-8586 or 8585.

Disability Services—UMC's Disability Services Office promotes and ensures program and physical access for students with documented disabilities. It also helps UMC personnel meet their obligations under state and federal statutes and provides the following services upon request for enrolled and prospective students with documented disabilities:

- information about disability services at UMC
- referral
- individual orientation
- counseling
- career development assistance
- academic accommodations
- advocacy
- faculty and staff consultation
- educational programming related to disability issues

Students who require sign language interpreting services are encouraged to contact the Disability Services Office regarding the availability of those services in the region well in advance of the anticipated date of enrollment.

For more information, contact the Disability Services Office, University of Minnesota, Crookston, 270 Owen Hall, Crookston, MN 56716, or call 218-281-8587, or use the Minnesota Relay Service at 1-800-657-3529.

Global Services—UMC's Global Services enhances and improves the educational opportunities of pre-college and college students by providing academic, cultural, financial, and social services to students, faculty, and staff.

Global Services is dedicated to working with the UMC community to help meet the special concerns of culturally and socially diverse students by creating an environment that is nurturing, supportive, provides leadership, fosters the development of community outreach and education, and promotes academic excellence through supplemental instruction, advisement, education, and mentoring.

Services and programs include:

- diversity training
- discussion groups
- lectures
- videos
- panels
- issues of human differences and oppression
- leadership
- multiculturalism
- community building
- valuing diversity
- intercultural communication
- workshops and retreats
- BLAST Club
- cultural events
- GLBT services

For more information, contact Global Services, Student Center, University of Minnesota, Crookston, or call 218-281-8583, 8586, or 8585.

Office of Development & Alumni Relations

The mission of the UMC Office of Development & Alumni Relations is to build lifelong connections and relationships that provide the margin of excellence for the University of Minnesota, Crookston.

The Office of Development & Alumni Relations provides this margin of excellence by coordinating the fundraising activities for UMC. This involves major gifts to the University, annual fund drives, and special projects. The UMC Office of Development & Alumni Relations works in conjunction with the University of Minnesota Foundation to manage the gifts received by the University. The Foundation is a separate nonprofit organization that raises money and manages private gifts for the University of Minnesota system. Money raised for UMC provides funds for scholarships and other projects at UMC. Our donors are recognized annually in *The Donor Report*.

If you would like to receive a copy of *The Donor Report*, or to make a gift to the University of Minnesota, Crookston please contact the UMC Office of Development & Alumni Relations, University of Minnesota, Crookston, 115 Kiehle, 2900 University Avenue, Crookston, MN 56716. You may also call 218-281-8439.

To stay in touch with our alumni, donors, and friends the Office of Development & Alumni Relations produces alumni publications, coordinates special on-campus events, including homecoming, recognition events, and reunions. We make it easy for the Alumni to stay connected through the *Torch*, the UMC alumni newsletter, the *Aggie*, the Northwest School of Agriculture (1906-1968) newsletter, or by visiting the UMC Web site at www.umcrookston.edu/people/UMC/index.htm.

Membership in the UMC Alumni Association is automatically granted to all graduates. Students who have satisfactorily completed 30 semester hours of college work are also welcome as associate members.

Dining Services

Dining Services provides the campus community with dining flexibility and convenience. A variety of nutritious and tasty foods are prepared for the campus community and off-campus visitors from the first day of class each term through lunch on the last regularly scheduled day of final examinations. Special events and catering are also provided. Dining Services utilizes the UCard as the meal plan card and debit card for cash purchases. Everyone is welcome to purchase one of the flexible meal plans available. The Eagle's Nest Convenience Store is located on the first floor of Sahlstrom Conference Center and features a large selection of snack items. Breakfast is available in Brown Dining Room from 7:30 a.m. to 9:00 a.m., Monday-Friday. Brown Dining Room, located on the second floor, offers a variety of main entrees and a full salad bar during the week. Theme dinners, special events, and steak nights are featured throughout the term. Service hours for Brown Dining Room are Monday-Friday, 10:30 a.m. to 1:30 p.m. for lunch; 4:15 p.m. to 6:30 p.m. for dinner. Weekend hours are 11:30 a.m. to 12:30 p.m. for brunch; 4:30 p.m. to 5:30 p.m. for dinner.



Early Childhood Development Center

The Early Childhood Development Center is a comprehensive child care facility offering early childhood programs for children of UMC students, staff, and faculty as well as the community at large. The center provides early education experiences for infants, toddlers, and preschool children. The primary purpose of the center is to give the students majoring in early childhood education an opportunity to observe and participate in a teacher-training laboratory. The center maintains a safe and healthy learning environment, provides a supportive social-emotional atmosphere, and helps children learn how to learn through self-directed learning processes and problem solving.

Health Service

The Student Health Service offers medical care to all students. The center is operated by a registered nurse who assesses and treats minor illnesses, refers students to appropriate agencies when warranted, and provides educational programming for understanding and preventing illness. A physician is on campus most Wednesday afternoons and evaluates students at no charge.

Students referred for medical care are responsible for costs. Transportation to an off-campus health care agency is the student's responsibility. There are no restrictions on the number of visits a student may make to the Student Health Service. Over-the-counter medications are also available at no charge.

All students must have health insurance and are required to complete a health history form and immunization record, which are filed at the Student Health Service office.

Students are encouraged to visit the Student Health Service, located in the Student Center. The Student Health Service hours are from 8:30 a.m. until 4:00 p.m., Monday through Friday, when classes are in session. Appointments can be made by calling 218-281-8512.

Multicultural and International Programs

The Office of Multicultural and International Programs helps students of diverse cultural, ethnic, racial, and linguistic backgrounds adjust to the college environment. The programs provide students with advocacy services, general counseling, and advising in personal, academic, and extracurricular activities. The office also serves the UMC community by providing opportunities for understanding and appreciating diversity. Students are introduced and encouraged to take advantage of the several international education exchanges and activities offered by UMC. The office is located in the Student Center. Appointments can be made in person or by calling 218-281-8508.

Multicultural-International Club—A multicultural-international club consisting of students from the United States and citizens of other countries is active at UMC. The club holds periodic meetings and schedules social, educational, and cultural activities such as international dinners, exhibitions, retreats, and seminars.

Residential Life/Security Services

Three residence halls and three apartment complexes provide coeducational on-campus housing for 500 students. All rooms are furnished. Residence halls also have recreational, laundry, and kitchen facilities. To maximize the positive, developmental experience of living in campus housing, residents are responsible, through hall councils and committees, for formulating and implementing policies, standards, and activities.

Students who plan to live on campus should return the housing application that is mailed with the admission notification of acceptance.

For more information, contact the Office of Residential Life/Security Services, 119 McCall Hall (218-281-8531).

Security Services—The Office of Residential Life/Security Services is responsible for law enforcement and security on campus. The department professional staff consists of a director, assistant director, and part-time officers. Officers are on duty primarily during the evening hours.

It is University policy to encourage the reporting of all crimes committed on campus and to assist victims of those crimes. Information regarding UMC crime statistics is available at the Office of Residential Life/Security Services, 122 McCall Hall (218-281-8530). In an emergency, dial 911 or 9-911 (on campus).

The department emphasizes crime prevention by minimizing crime opportunities and encouraging students and employees to be responsible for their own and others' safety.

Retired and Senior Volunteer Program (RSVP)

RSVP is a volunteer placement program for persons age 55 and older. RSVP offers men and women exciting opportunities for personal development and satisfaction by volunteering their time, energy, and creativity while serving their communities. RSVP also offers its volunteers benefits such as supplemental insurance coverage, mileage and meal reimbursements, and an annual recognition event. By providing seniors with a variety of community-defined, community-supported volunteer projects, it allows them to make choices that match their time, skills, and interests with the knowledge that the opportunities they choose will be meaningful to them and their community.

Service Learning

Courses throughout UMC's five academic departments incorporate hands-on, real-world experiences through service-learning projects. For example, students might design a Web site for a nonprofit agency, assist senior citizens with their taxes, design landscape plans for residential and commercial properties, teach first graders music lessons, or perform an analysis of a farm operation and make recommendations. Project lengths range from a few hours to several semesters. The UMC Mentoring and Caring program, similar to a Big Brother/Big Sister Program, is also based out of the Office of Service Learning. In addition the Habitat for Humanity, America Reads and the VolunTEAM, Crookston's volunteer clearinghouse, are all part of this dynamic office. For more information on service learning, volunteer opportunities, and UMC civic engagement/outreach in the region, contact UMC's Office of Service Learning at 218-281-8526 or 218-281-8505 or stop by 247 Student Center.

Sports

Intramural and Recreational Sports—The Intramural Program offers a diversified range of activities to meet the needs and interests of a large percentage of students, both men and women. Intramural sports are a great way to participate in a sport without the pressure of joining a varsity team. Activities include basketball, flag football, hockeyball, racquetball, soccer, softball, tennis, dodgeball, and volleyball, along with many others.



Intercollegiate Athletics—The Intercollegiate Athletic Program is an integral part of the student experience at UMC. The fine winning tradition established by UMC teams has provided a focal point for student interest, enthusiasm, and school spirit. UMC participates in women's sports (basketball, golf, tennis, soccer, softball, equestrian, volleyball) and men's sports (baseball, basketball, football, golf, hockey). UMC is a member of NCAA Division II and competes in the Northern Sun Intercollegiate Conference.

UMC Fitness Center—The newly remodeled and modern UMC Fitness Center, with many of the latest conditioning machines, is one of the best-equipped centers in the area. The center is available at no charge to students enrolled for 6 or more credits. It is also available to faculty, staff, and the community for a membership fee. The Fitness Center is in the Sports Center.

Study Abroad

UMC offers an outstanding array of international study programs that enable students to earn academic credit while they study overseas. Experienced leadership, solid academic content, and carefully selected faculty members from UMC and foreign host institutions characterize each international program. Students have a choice to study in over 200 locations throughout the world. Enrollment is open to all students. Students are encouraged to visit with their academic advisers if they are interested in study abroad. Applications for study abroad are available in the Study Abroad Office on the second floor of the Student Center. Contact the Study Abroad Office for more information (218-281-8339 or 1-800-232-6466, ext. 8339).

Student Activities

Students may participate in a wide range of cocurricular activities. Special events include Ag Arama, Homecoming, and Sno Daze. A variety of activities are held weekly, including our popular W.O.W. (What's on Wednesday) programming featuring hypnotists, comedians, and musicians. Our student program board is called S.P.A.C.E. (Student Programming and Activities for Campus Entertainment) and plans many of these events. Concerts and Lectures Committee also sponsors events that appeal to cultural interests of students. Music and drama programs are presented regularly by the college for campus and public audiences. Forty-four organizations are officially recognized by the Crookston Student Association (student government). For more information, contact Student Activities, Student Center, University of Minnesota, Crookston, or call 218-281-8505 or fax 218-281-8504.

Student Center

The new Student Center is a beautiful addition to the Crookston campus and provides space for student services, including student activities, student government, multicultural and international programs, health services, outdoor recreational equipment rental, the post office, the service learning office, and Cooperative Campus Ministry. The

student center includes areas such as the Northern Lights Lounge featuring a game room and TV room. The Prairie Lounge serves as a commuter student gathering spot with an outdoor patio. The second floor includes a leadership room and the Bede Ballroom, which offers a great venue for dances and formal or informal programs. The Minnesota room, a meeting room, features the fireplace from the original Bede Student Center. The bookstore features a casual reading area for students, faculty, staff, and campus visitors.

Bookstore—The bookstore sells textbooks and supplies for all classes, as well as clothing and novelty items relating to UMC. It is located on the first floor of the Student Center. Bookstore hours are 8:00 a.m. to 4:00 p.m., Monday through Friday. The bookstore's Web site is <http://bookstore.crk.umn.edu>.

Student Conduct Code

UMC is committed to maintaining a community free from violence, threats, and intimidation; protective of free inquiry; respectful of the rights of others; open to change; supportive of democratic and lawful procedures; and dedicated to the rational and orderly approach to the resolution of human problems. To safeguard the rights, opportunities, and welfare of students, faculty, staff, and guests of the University community and to ensure protection of the University's interests as it seeks to carry out its mission on behalf of the citizens of Minnesota, certain minimum standards have been adopted as contained in the University's Student Conduct Code. The complete text of the code is located on UMC's Web site at www1.umn.edu/regents/policies/academic/StudentConductCode.html. Printed copies may be obtained from the Info Desk in the Student Center. All students at UMC are responsible for knowing and complying with these standards. Failure to comply may result in disciplinary action up to and including suspension or expulsion.

University Relations

The Office of University Relations coordinates activities associated with media relations, public relations, and institutional marketing. University Relations staff members work collaboratively with staff in Development and Alumni Relations, Admissions, Media Services, and Publications and Design to promote a positive image of the campus community and its students, alumni, faculty, and staff.

Public Relations—Public Relations activities involve the generation of news releases, feature articles, and other publicity regarding student, alumni, faculty, and staff achievements; campus academic programs and departments; and campus activities and events. This information is regularly distributed to:

- local, regional, statewide, and national media—newspapers, magazines, radio, and television stations
- students' hometown media
- the World Wide Web via UMC's main Web site
- alumni and development publications.



Staff also produce a weekly radio interview program “UMC Insight,” which is broadcast over area radio stations and the Web; publish the *UMC Bulletin*, a weekly employee news bulletin; and coordinate UMC-related items in the *Brief*, a weekly University-wide publication.

Institutional Marketing—Activities of Institutional Marketing include:

- coordinating the externally focused and promotional information of UMC’s Web site
- developing and producing various campus promotional publications in collaboration with UMC Athletics, the Office of Admissions, and other campus entities.

University Sexual Assault Victims’ Rights Policy

Students who are victims of a criminal sexual assault on UMC property, may file a criminal charge with the Crookston Police Department by calling 911. For assistance in notifying the proper law enforcement and campus authorities, call the Office of Residential Life/Security Services at 218-281-8531, 8:00 a.m. to 4:30 p.m., Monday through Friday; at 218-289-0604 after office hours and on weekends. The local Community Violence Intervention Center (877-625-8092) can also provide assistance. Students also have the right to assistance from the State of Minnesota Crime Victim Reparations Board and the Office of the Crime Victim Ombudsman.

After receiving a complaint, the University will investigate and respond to it. Students may participate in any University disciplinary proceeding concerning the complaint and may have a support person present. Students have the right to be notified

on the outcome of any University disciplinary proceeding concerning the complaint, subject to the limitations of the Minnesota Government Data Practices Act.

The University will follow the direction of law enforcement authorities in obtaining, securing, and maintaining evidence relating to any sexual assault incident. University authorities will also assist in preserving materials that are relevant to a University disciplinary proceeding.

At the student’s request, the University will assist, as is reasonable and feasible (in cooperation with law enforcement authorities), in shielding them from the alleged assailant. This may include providing alternative work, academic, or living arrangements if these options are available and feasible.

Veterans Benefits

The courses offered by UMC have been approved for veterans and their dependents eligible for educational benefits under Chapters 30, 31, 32, and 35 of the Veterans Readjustment Act of 1977. Under the new GI Bill, Chapter 106 (educational assistance program), reserve and national guard personnel may be eligible for educational benefits. Students should contact the Office of the Registrar or their local Veterans Administration office to obtain applications and determine eligibility and entitlement.

At the Office of the Registrar, located in the One Stop Student Service Center, 170 Owen Hall, students can get help with any problems they may have with the Veterans Administration (e.g., getting their check, filling out forms) and find out about the services available to veterans on campus.

Veterans may receive credit for appropriate military training. The registrar will determine the number of credits acceptable for transfer.

Veterans or veterans’ dependents receiving educational benefits must conform to the following regulations to maintain their eligibility:

- Register for at least 12 credits per term to receive full-time benefits, 9-11 credits for three-quarter-time benefits, 6-8 credits for half-time benefits, 4-5 credits for less than half-time benefits. (The Veterans Administration pays tuition for only 1-3 credits, which must apply toward a degree.)
- Maintain satisfactory academic progress toward graduation.
- Report any changes in course load (cancellations, additions) to the Office of the Registrar (and repay benefits, retroactive to the start of the term, for any course dropped 30 days or more after the start of a term, or for any course not completed if the cancellation or incomplete changes their enrollment status: half-time, three-quarter-time, or full-time).